



# HBA

## Parking FAQ's

Hobart Airport offers official airport parking with three car park facilities and a Valet service.

### Valet

- Just drop your car off, we'll park it for you
- A hassle-free option with a touch of luxury
- For stays of one day or more

### Premium

- As close as you can get
- Convenient parking while picking up or dropping off guests
- Available for short or longer term stays

### Terminal

- Convenient parking, close to the terminal
- Available for short or long term parking
- Convenient entry from pick up/drop off area

### Saver

- Budget friendly option with a short walk to terminal
- For stays of one day or more
- Drive up spots and rates may be available if sold out online

## Online Parking

### Q) How do I change my arrival or departure date or times?

All fares can be amended up to 2 hours prior to your booking. Simply go to "manage my booking" to amend or cancel your booking. Please refer to the online booking terms and conditions.

### Q) Can I book online for a short stay?

Yes, online bookings are available for short or long stays

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**Q) Can I book disabled parking?**

All of our car parks have dedicated disabled bays available. To book a space, just follow the online booking instructions for your preferred car park and once you arrive, proceed to any of the allocated bays within that car park.

**Q) How far ahead do I need to book online?**

You can book your park online from 6 months in advance up to 2 hours before your arrival time. To secure the best price, book your parking as early as possible.

**Q) Why must we get the vehicle registration number correct?**

Providing your vehicles registration number allows for that vehicle to be parked in the designated carpark. A number plate recognition system applies and if you have entered the incorrect details on your account, your vehicle will be deemed as parking against the signage and will incur an infringement notice.

**Q) What type of credit card can I use?**

We accept payment by Visa and Mastercard only.

**Q) I need a tax invoice.**

A compliant Tax Invoice is emailed to the email account you specify when registering.



## General Parking

Hobart Airport parking is the most convenient parking option.

### Q) How do you come up with your pricing structure?

Parking pricing is implemented as part of an integrated ground transport management programme.

Competitive benchmarking is carried out quarterly against other airports as well as other local parking and mode of transport options.

### Q) Will you be increasing the number of available car spaces?

With over 1100 spaces available for self-parking, and a capacity management plan in place, there is no short-term plan to increase our car parks, or number of spaces.

### Q) Who operates Hobart Airport's car parking facilities?

Secure Parking are contracted to manage the day-to-day operations of our car parks.

Connecting Communities



**Q) How do I book a car park?**

Customers can either drive-up or book online. Pre-booking online guarantees a space in your preferred car park and may provide you with a discount.

**Q) How much does it cost to park at Hobart Airport?**

Drive-up rates are displayed at all entry points and at <https://hobartairport.com.au/transportation/parking/>. Pre-booked rates are displayed once customers have chosen the entry / exit dates at <https://parking.hobartairport.com.au/>.

**Q) What is the height restriction of parking at Hobart Airport?**

The Holyman Avenue premium/main entrance has a height restriction of 3.5metres and parking over more than one space may require you to pay fees applicable to each of the spaces your vehicle occupies. Entry through Gatty Street for our terminal parking off Long street into our Long-term parking do not have height restrictions.

**Q) How many accessible parking spaces are available in each car park?**

Accessibility spaces are available; there are 9 spaces available in the Premium Car Park, 10 spaces in the Terminal Car Park and 11 spaces in the Saver Car Park. An Australian Disability Parking Permit must be displayed when utilising these reserved spaces.



### Q) How do I pay for my parking?

The most convenient way to secure your park and make payment is to book online. Alternatively, Automatic Payment Stations are undercover and located within both car park facilities.

- At the northern end of the terminal across from the Arrivals Hall.
- Opposite the Valet office.
- At the southern end of the terminal across from the Departure Lounge.
- At the end of the walkway to the long-term car park.

### Q) What if I need help?

Our Customer Service Team is available to assist customers with directions, jump starting flat batteries, finding your way around the car parks, finding a lost car, etc.

Visit them at the Valet office, contact them via the intercom Press for Assistance button, telephone them on 03 6216 1646, or email them at [parking@hobartairport.com.au](mailto:parking@hobartairport.com.au).

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